

# Plan Overview



powered by



# NASER GLOBAL



**32+**  
Years in the Industry



**7.5K+**  
Global Funeral providers



**2M**  
Beneficiaries worldwide



**400+**  
Repatriations per year



**5K+**  
Funeral Services annually



**24/7**  
Multilingual Call center



**\$1.9M+**  
In assistance payments

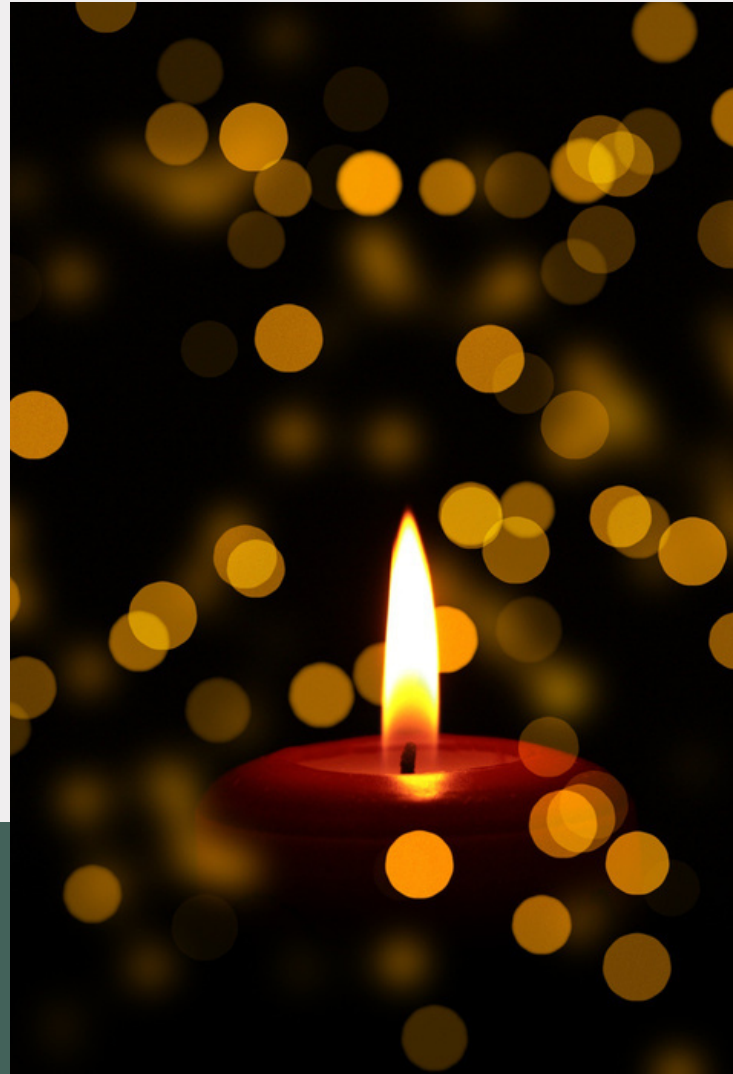
NASER is a recognized funeral industry expert, with over 32 years of experience, providing solutions worldwide through a solid and extensive international network.

NASER is "the company of choice" in Risk Transfer and funeral TPA for the insurance industry, travel assistance, associations and corporations.



*These are some of the immediate decisions that have to be made when a loss occurs.*

- Grief of loss and often extreme emotional distress
- Who to call first beyond immediate family for help? Grief counseling
- Legal authorities involved/Autopsy
- Death certificate
- Bodily remains retrieval
- Embalming and or Cremation
- Transportation of remains
- Casket
- Flowers or donations
- Obituary
- Funeral planning
- Open casket viewing or not... just to name a few



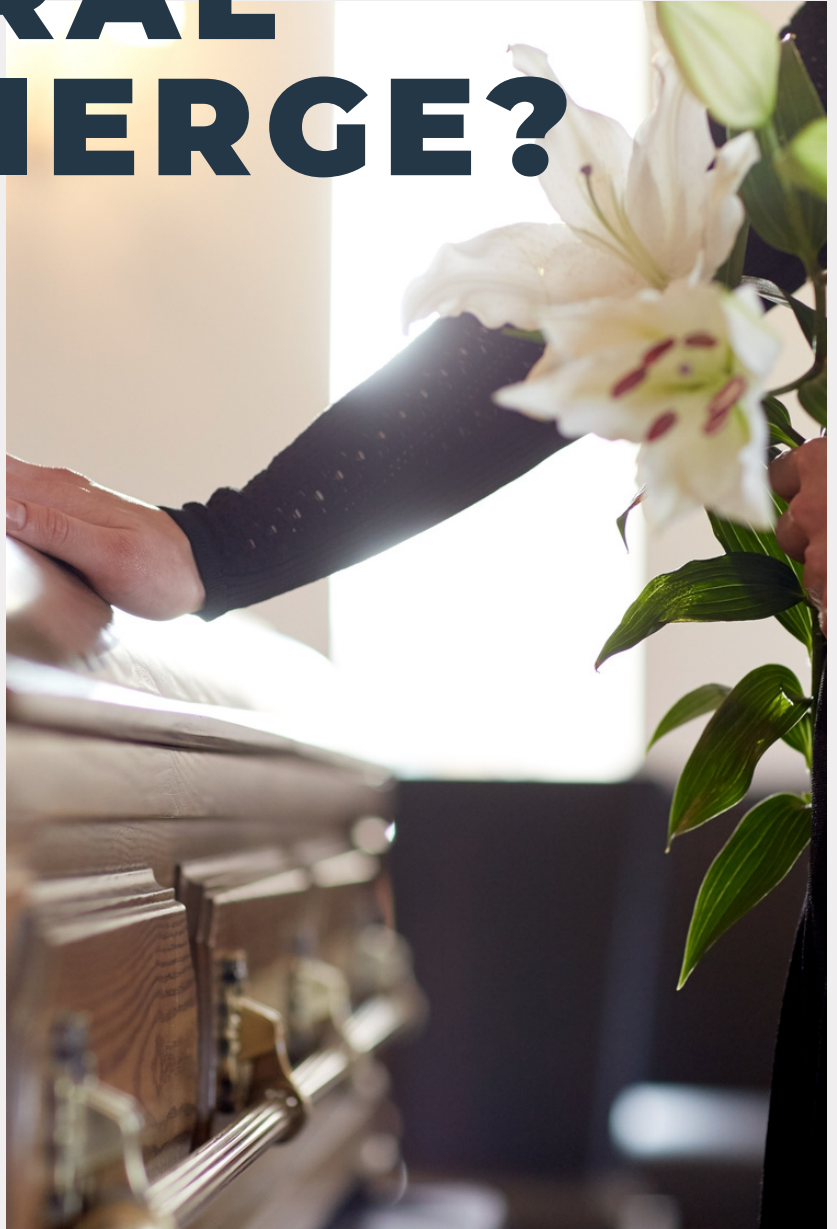
*Now, what happens if the death occurs out of the United States? Are you or your family prepared to deal with these added emotional and financial burdens?*



- International logistics of repatriation, air transportation and tracking
- Document process, language translation, apostilles & death registration
- Body retrieval from hospital, hospice, or morgue
- Thanatopraxy & embalming
- Air-tray for casket for international shipping according to regulations
- Reception of casket at destination airport
- Transfer of body to funeral home
- Personalized funeral concierge
- Funeral service
- Transport of casket to cemetery for burial or interment service

# WHAT IS A FUNERAL CONCIERGE?

It is a comprehensive plan that helps reduce the emotional burden and control the cost of funeral services by offering emotional, logistical and financial support in the event of death.



**NO**  
Waiting Periods



**NO**  
Age limits



**Family**  
Protection



**NO immigration**  
status



**NO medical**  
exam



**International**  
coverage

*Our Funeral Concierge works to simplify the funeral process, offering the fastest and most efficient solution, to act on behalf of the family.*

# WHAT WE DO?

## VALUE



Funeral Concierge program helps reduce emotional and financial stress.

## OBJECTIVE



To help our clients and their families make more informed decisions, about all aspects involving a funeral service and convert their last wishes into reality, in accordance with their budget or resources.

## BENEFITS



1

### Personalized Service

We provide a step-by-step 24/7 guidance to the families throughout the funeral process.

2

### Discounted prices

By accessing our service provider's network with discounted and special pricing just for our members.

3

### Global Network

We have the largest worldwide funeral network in the industry and constantly adding new providers every year.

4

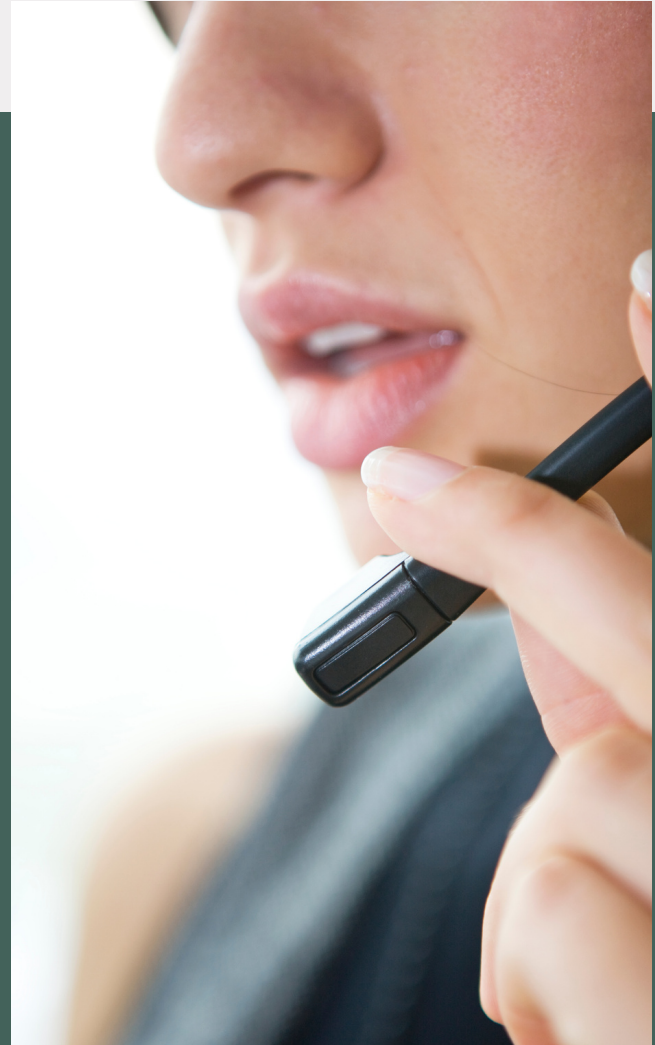
### Extended Protection

You can include up to a total of 10 family members under the Concierge Plan.

5

### Nationwide & International Support

We provide state to state and country to country funeral transfer support, including all necessary legal documentation for transportation at discounted prices.



*We help families to make more informed decisions, on all funeral related issues and then translate their wishes into action, according to the families' budget.*

# WE DO IT BETTER!



BENEFITS	SEQUOIA	Legacy <sup>©</sup>	Everest <sup>©</sup>	FCGS <sup>©</sup>
24/7 Call Center	✓	✓	✓	✓
Multilingual Call Center	✓	✓	✓	✓
Personalized Service	✓	✓	✓	✓
Access to Discounts	✓	✓	✓	✗
24/7 LIVE Call Center	✓	✗	✗	✗
Emotional Support <sup>*</sup>	✓	✗	✗	✗
Family Protection <i>(9 additional family members)</i>	✓	✗	✗	✗
International Assistance	✓	✗	✗	✗
Repatriation Assistance	✓	✗	✗	✗
Domestic Shipping Assistance	✓	✗	✗	✗
International Funeral Network	✓	✗	✗	✗
NO Immigration Status	✓	✗	✗	✗
NO Age Limit	✓	✗	✗	✗

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# FREQUENT QUESTIONS



**What are the age requirements?**

*There are no age limitations or waiting period.*

**How many claims maximum per plan?**

*There is no limitation, all plans cover all the beneficiaries.*

**Does this cover foreigners? Do they have to be legal, have Visas or Green cards?**

*There is no immigration status or Social Security number required.*

**Can I include my children or parents who live in another state?**

*Yes, you can also include family members in other countries.*

**Can I use this with any funeral home?**

*Yes, although in order to obtain the discounts NASER should propose and appoint the funeral home to perform the services. Plan members should NEVER CONTACT a funeral home directly.*

**Can an undocumented person get buried here in the US, if that's what they choose?**

*Yes, they just need to buy their own plot.*

**Does it require a bank account, or can I use a credit card?**

*It can be billed to a credit card or debit card.*

**If one person dies, can another person be added on?**

*No, the plan is only for the members already enrolled.*

**When does the membership expire?**

*Every plan expires at the 12th month unless is renewed.*

**One event per family or as many events as the plan covers?**

*It will cover all the members as they pass away. As long as the holder or a plan member keeps renewing, all surviving members maintain their benefits.*

**Can I sign my parents up without them signing off on it?**

*Yes, they are not required to sign anything, the "holder" enrolls the beneficiaries.*

**What happens to the rest of the group of 10 if someone dies?**

*Nothing, they remain protected as long as they keep paying and renewing their plan.*

**Does it cover grandchildren or only if the grandparent is the legal custodian?**

*Grandchildren and grandparents are eligible beneficiaries.*

**Do you have to be married on these plans?**

*It is not required to be married, domestic partners and same sex partners are eligible.*

**What information or documents does the member receive?**

*Members receive a digital package after enrollment, containing a welcome letter, with a pre-printed membership card.*



**SEQUOIA**  
*Funeral Concierge*

*a product of*



**SPECIALTY**  
*Enterprises*

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